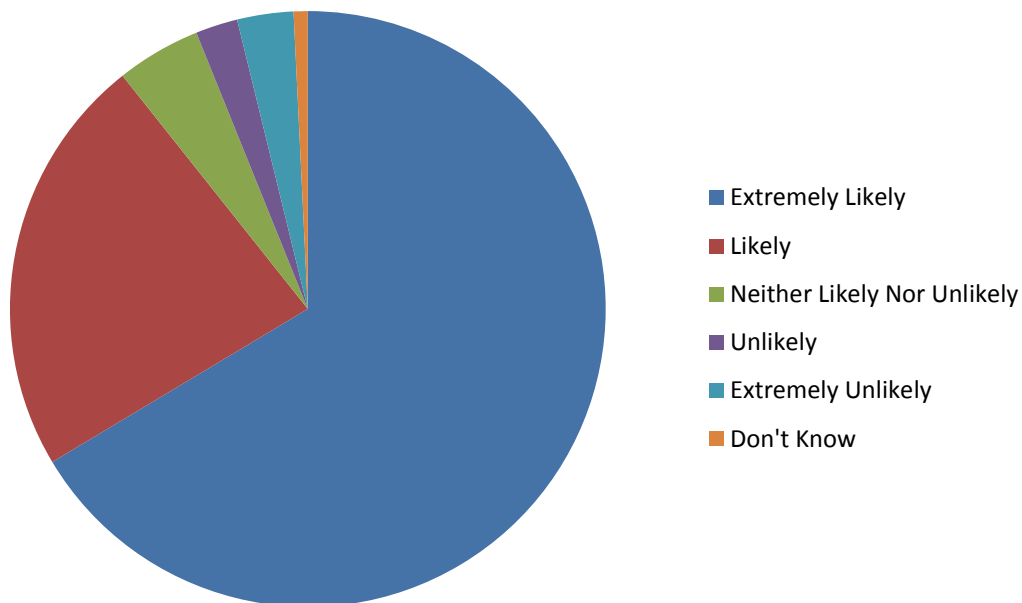


Friends and Family Test

September 2018 Responses

Q1. How likely are you to recommend this surgery to your friends and family if needed similar care or treatment?



The Friends & Family Test is about giving patients the opportunity to provide quick feedback on their care and treatment experience. It's already in use in many parts of the NHS and is expanding to a lot more. You can say what is going well and what can be improved so that people who make decisions about local healthcare can take your views into account. It doesn't take long and you don't need to give your details.

You can complete the survey via the touch screen in the Surgery (only at Cossington), via text message when you receive a text reminder, by completing a feedback card (ask at reception) or on our website.